



Emergency Repairs

During Office Hours - Monday to Friday - 8.30am to 5.00pm

Please ring Freephone 0800 048 1054

Outside Office Hours - Weekends - Bank Holidays

Please ring 01872 224628 or 01872 224521

We will carry out the work as soon as possible or within 24 hours.

Repairs falling into this category are those needed to avoid health or safety risks or serious structural damage and to ensure your home is secure. These types of repair include:

- Total loss of electrical power or water supply, not due to a general failure such as a power cut or burst main
- Unsafe power or lighting socket or electrical fitting
- Total or partial loss of gas supply
- Blocked flue to open fire or boiler
- Total loss of space or water heating between 1st November and 30th April
- Blocked or leaking foul drain
- Blocked toilet where there is only one in your home
- Leaks from water or heating pipes, tank or system
- Broken outside window, door or lock which leaves your home insecure
- Storm, accident or flood damage to the structure

Unfortunately, if you use this service to try and get a non-emergency repair done quickly, there may be a charge for improper use of this service. PLEASE KEEP IT FOR GENUINE EMERGENCIES ONLY.
